



## TAKING SERVICES TO THE MALLS

The City's Customer Service Units will visit popular Durban malls during March to educate customers on various issues related to water, electricity and revenue. Customers will also be able to receive the following services:

### **Revenue:**

Accounts enquiries, consolidations, Transfers, Terminations, Credit Authorities and Rebates to Senior Citizens.

### **Water:**

Accounts inquiries, Meter readings queries .Water leaks and registration of water services

### **Electricity:**

Accounts enquiries, meter readings and checking of applications status

### **Sizakala:**

Any other municipal related services enquiries and employment application forms

This forms an important part of the Units commitment to the eleven principles of Batho Pele.

17 & 18 March 2018: Musgrave Mall and Dube Village Mall: 9am-6pm

24 & 25 March 2018: Bridge City and Mawelleni Mall: 9am-6pm

**SC Nzuza**  
**City Manager**

