

SUPPLY CHAIN MANAGEMENT UNIT
CORPORATE PROCUREMENT BRANCH
OLD FORT PLACE
DURBAN

28 May 2018

CONTRACT RE - ADVERT

Contract Number: 7Z - 38852

Tender Closing: 06 June 2018 BEFORE 11:00 AM AT CORPORATE PROCUREMENT BUILDING, ARCHIE GUMEDE PLACE (FORMER OLD FORT PLACE, DURBAN, 4001 (NOT ANY OTHER MUNICIPAL BUILDING)

Documents: are obtainable from Corporate Procurement Building (MMB), Archie Gumede Place (Former Old Fort Place), Durban, 4001
COMPULSORY BRIEFING SESSION: N/A

APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF ISO 9001 2015 QUALITY MANAGEMENT SYSTEM FOR DEVELOPMENT AND IMPLEMENTATION OF ISO 9001:2015 FOR (5 DAYS) FOR 15 DELEGATES FOR ORGANISATIONAL DEVELOPMENT AND CHANGE MANAGEMENT UNIT

1. BACKGROUND

Following the MOU that was signed between EThekwini Municipality and SABS in 2014. The organisation embarked on the Gap Analysis covering 71% Units of the Municipality. Currently the Municipality is engaging on the Implementation of the Gap Analysis Findings which covers also training.

2. OBJECTIVES OF THE COURSE

**Development and Implementation of Quality Management System (ISO 9001:2015)
(NQF Level 05) (SAQA US ID 263377)**

- Planning a quality management system.
- Benefits of a documented management system.
- Have a range of techniques for the implementation of QMS at EThekwini Municipality
- Processes/process mapping and developing a process map.
- Effective approach to the implementation of the requirements of ISO 9001:2015 QMS
- Developing process flow charts.
- Tools and techniques for developing procedures.
- Measurement and Standardization of Quality Management System
- Maintaining and retaining documented information.
- Group work through on the development of Policies and Procedures required by the standard
- Effective change management.
- Document Templates
- The QMS Certification process.
- Procedure writing Technique
- Case Studies and Group work
- Understanding and development of Product standards and certification.
- Guide the eThekwini Municipality on development of quality standards/objectives.
- An overview of the ISO Standards applicable to the Municipal environment.
- The relationship of the ISO 9001:2015 with other standards.
- How can the Municipality become a Smart City through the application of ISO 9001:2015
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SENIOR MANAGER: CORPORATE PROCUREMENT
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